

Insurance Guide

17 July 2020

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Important information

The information in this document forms part of the Product Disclosure Statement (PDS) dated 17 July 2020 for each of Smartsave Employer Super and Smartsave Personal Choice divisions of Smartsave 'Member's Choice' Superannuation Master Plan (Smartsave). It contains a number of references to important information in the PDS and Additional Information Guide which also form part of the PDS. Terms capitalised in this Insurance Guide are defined in Section 7 and 8 or in the Key Definitions of the Additional Information Guide.

The information in this Insurance Guide is general information only and does not take into account your personal financial situation or needs. Should you wish to seek financial advice, please consult a licensed financial adviser who can tailor options to suit your personal circumstances.

The information in this Insurance Guide is subject to change from time to time. Information that is not materially adverse can be updated by us. Updated information can be obtained, free of charge, by calling us on 1300 654 720 (within Australia), by emailing us smartsave@onevue.com.au, online at smartsavesuper.com.au or via the Secure Online Portal. A paper copy of any updated information will be provided to you free of charge, upon request.

The information contained in this Insurance Guide is a summary of the terms and conditions associated with the Group Life Insurance Policy and the Group Income

Protection Insurance Policy. Full terms and conditions of each policy can be provided upon request.

To the extent this Insurance Guide is inconsistent with the Group Life Insurance Policy or the Group Income Protection Insurance Policy (together, the Policies), the terms of the Policies will prevail. The terms of the Policies may change after the date this Insurance Guide is prepared, without reference to the Fund's members.

This Insurance Guide is issued by Diversa Trustees Limited ABN 49 006 421 638, AFSL No 235153, RSE Licence No L0000635 (referred to as we, our, us, the Trustee).

Smartsave Employer Super and Smartsave Personal Choice are part of the Smartsave Member's Choice Superannuation Master Plan ABN 43 905 581 638 RSE R1001341 (the Fund).

The Promoter of Smartsave is OneVue Wealth Services Ltd ABN 70 120 380 627 AFSL 308868.

For the purpose of this document Smartsave 'Member's Choice' Superannuation Master Plan is referred to as **Smartsave or the Fund**.

For more information

Phone: 1300 654 720

Email: smartsave@onevue.com.au

Write: PO Box 1282, Albury NSW 2640

Visit: www.smartsavesuper.com.au

Duty of Disclosure

Before you enter into or become insured under a life insurance contract, you have a duty to tell the Insurer anything that you know, or could reasonably be expected to know, that may affect the Insurer's decision to insure you and the terms of that insurance. This duty of disclosure continues until cover has been issued by the Insurer. The same duty applies before you extend, vary or reinstate your cover.

You do not need to disclose anything that reduces the risk that you are insured for, or is common knowledge, or that the Insurer knows or should know, or they waive their duty to disclose.

If you do not tell the Insurer something that you are required to disclose, and the Insurer would not have insured you on the same terms if you had made the disclosure, the Insurer may avoid cover within 3 years of issuing it.

If the Insurer chooses not to avoid cover, they may, at any time, reduce the insured amount. This would be worked out using a formula that takes into account the premium that would have been payable if you had told them everything you should have. However, for Death Cover, the Insurer may only exercise this right within 3 years of issuing cover.

If the Insurer chooses not to avoid cover or reduce the amount for which you have been insured, they may, at any time, vary your cover in a way that places them in the same position they would have been in if they had been told everything they should have been told. However, this right does not apply to Death Cover. If your failure to disclose is fraudulent, the Insurer may refuse to pay a claim and treat your cover as if it never existed.

Note, the Trustee has the same Duty of Disclosure with respect to your application for cover and in respect of any group policies issued to it.

1. Insurance in your super

No one knows what the future holds. If you were to suffer a serious injury or illness, your family's financial situation and quality of life could be severely affected.

You can access affordable insurance cover through Smartsave to protect your family's financial security against the unexpected.

Death Insurance	Provides a lump sum benefit in the event of death
Terminal Illness Insurance	Provides a lump sum benefit in the event you are diagnosed with a Terminal Illness
Death and Total and Permanent Disablement (TPD) Insurance	Provides a lump sum benefit in the event of death or if you suffer Total and Permanent Disablement
Income Protection Insurance	Pays a set percentage of your Monthly Income for a pre-defined length of time in the event that you suffer Total Disability or Partial Disability as a result of Illness or Injury.

You can choose to apply for all or any combination of the above insurance cover options. Your insurance cover is paid for out of your super Account (which means, in most cases you will be paying for insurance out of your before-tax income).

2. Insurance in Smartsave at a glance

How insurance is applied to your Smartsave Account	
Insurer	MLC Ltd (ABN 90 000 000 402)
Insurance cover offered	<ul style="list-style-type: none"> ■ Death ■ Death & TPD ■ Terminal Illness ■ Income Protection
Insurance Terms	Refer to the Smartsave Employer Super PDS, Smartsave Personal Choice & Smart Pensions PDS and this Insurance Guide
Policy Owner	The Trustee of Smartsave
Life Insured	You
Premium payment	Premiums are deducted from your Smartsave account
24 Hour Worldwide Cover	While in force, insurance cover operates 24 hours a day, from midnight AEST on the day it commences worldwide. (Conditions apply)

Types of Group Insurance

Smartsave offers two types of Group Insurance cover – employer and personal.

The type of insurance cover available to you is determined by your employment status.

Your employment status:	You are eligible to receive/ apply for:
You are an employee of a participating or contributing Employer	<ul style="list-style-type: none"> ■ Default Death, TPD & Income Protection ■ Voluntary Death, TPD & Income Protection
All others	<ul style="list-style-type: none"> ■ Voluntary Death, TPD & Income Protection

Fees and costs

There are costs associated with insurance cover. These costs (premiums) which are deducted from your Account, are calculated on the amount of insurance cover you request, your membership type, your age, gender, occupation, income (for Income Protection Insurance cover), upon assessment by the Insurer.

Insurance in Smartsave at a glance

Benefits	<ul style="list-style-type: none"> ■ Death Cover – provides a lump sum benefit in the event of death ■ Terminal Illness – provides a lump sum payment on the diagnosis of Terminal Illness. This payment is an advanced payment of a death benefit ■ Total & Permanent Disablement – provides a lump sum payment upon Total & Permanent Disablement ■ Income Protection Cover – pays a set percentage of your Monthly Income for a pre-defined length of time in the event that you suffer Total Disability or Partial Disability as a result of Illness or Injury. Benefit indexation is included
Default cover	<p>Default cover is only available for members in Employer Super. Eligible members joining Smartsave Employer Super will automatically receive:</p> <ul style="list-style-type: none"> ■ one unit of Death & TPD cover, and ■ Income Protection cover equal to 84.5% of monthly income (up to the maximum benefit), without having to provide medical evidence. This is made up by 75% of your income and 9.5% of superannuation benefits. <p>Your employer may negotiate an alternative level of default insurance cover.</p>
Eligibility for default cover	<p>To be considered as eligible for default cover, you must be:</p> <ul style="list-style-type: none"> ■ 'At Work' and performing the normal duties of your Occupation on the date you are eligible for cover. If you are not 'At Work' on this date, you must provide us with written notification advising the dates and reason you are not 'At Work', ■ under the Ceasing Age, and having satisfied the Commencement Criteria. ■ employed by the Employer or a member of the Fund, ■ nominated to join within 120 days of first becoming eligible for cover, ■ engaged in permanent Employment or Fixed Term Employment and working 15 hours or more per week (Income Protection cover only), and ■ an Australian resident unless otherwise agreed with the Insurer.
Voluntary Cover	<p>If you are not eligible for default cover, or you wish to increase your cover above the default cover level, or reinstate your cover, you can apply for voluntary cover. Please refer to page 6 and 13 for detailed information.</p>
Ceasing age	<ul style="list-style-type: none"> ■ Death: 70 ■ TPD: 65 ■ Income Protection: 65
Transferred cover	<p>You can transfer your Death, Death/TPD, or Income Protection cover held under another superannuation fund, group insurance policy or retail policy into Smartsave, subject to conditions and Insurer's approval. Please refer to page 7 and 13 for detailed information.</p>
Guaranteed Future Insurability Benefit	<p>Employer Super members may be able to apply for additional cover after the occurrence of certain life events.</p> <p>Please refer to page 7 for detailed information.</p>
Maximum cover	<ul style="list-style-type: none"> ■ Death – \$10,000,000 ■ Terminal Illness – \$3,000,000 ■ Total & Permanent Disablement – \$3,000,000 ■ Income protection – \$30,000 per month
How premiums are calculated	<p>Premiums are calculated based on a number of factors including:</p> <ul style="list-style-type: none"> ■ current age, occupation, gender, ■ personal pastimes, smoking status and state of health, and ■ level and type of cover.

3. Death and TPD insurance cover

Default Death and TPD Cover when you join Smartsave Employer Super

If you are an employee of a participating employer and meet eligibility when you join Smartsave Employer Super, you will receive 1 unit of Default Death and TPD insurance cover without any medical underwriting, at a cost of \$4.35 per week. The amount of Default cover provided will depend on your age, gender and occupation, as shown in Table 1 - Default Employer Super Death and TPD Cover amounts.

Your Default Cover will automatically commence once you are 25 years old or older, and your account balance has reached \$6,000 (the Commencement Criteria). You may elect to commence default cover before meeting these automatic commencement conditions by contacting us at 1300 654 720.

If you are not At Work on the date your cover would have become effective, you will receive Limited Cover¹ until you return to Active Employment for 60 consecutive days.

You may elect to opt out of your Default Cover, select death only cover, or reduce the level of cover at any time. However, any subsequent request to reinstate or increase cover will be subject to underwriting.

Occupational classification

White Collar occupations include professionals, management, clerical and administrative workers. Light Blue Collar occupations are qualified skilled tradesmen performing light to medium manual work such as electricians, plumbers and chefs. Dark Blue Collar occupations are unskilled manual workers such as cleaners, bricklayers and fencing contractors.

Please note that not all occupations represent acceptable insurance risks. Some occupations, such as deep-sea divers and explosive handlers, are uninsurable within the Plan and automatic cover will not apply. If your occupation is not White Collar, Light Blue Collar or Dark Blue Collar, you will need to provide Client Services complete occupational details. This should include a description of your daily duties, in order for the Insurer to assess whether insurance can be offered and if so, on what terms.

Table 1 – Default Employer Super Death & TPD Cover amounts

One Unit of Automatic Death & TPD Cover at a Cost of \$4.35 per week ² by Occupation						
Age Next Birthday	White Collar		Light Blue Collar		Dark Blue Collar	
	Male	Female	Male	Female	Male	Female
Up to 35 *	\$345,778	\$610,400	\$249,667	\$398,800	\$181,778	\$320,900
36 to 40	\$237,556	\$362,100	\$171,444	\$261,400	\$124,778	\$190,200
41 to 45	\$150,222	\$229,200	\$108,556	\$165,500	\$79,000	\$120,500
46 to 50	\$90,667	\$131,800	\$65,333	\$95,100	\$47,333	\$69,200
51 to 55	\$54,000	\$81,600	\$39,111	\$58,800	\$28,222	\$42,600
56 to 60	\$30,778	\$42,600	\$20,778	\$29,900	\$15,778	\$22,400
61 to 65	\$19,111	\$29,200	\$12,444	\$20,900	\$9,889	\$15,300
66 to 70	\$15,333	\$25,000	\$15,333	\$25,000	Nil	Nil

Notes:

- Age next birthday is determined at the date you join the Fund and annually on the 1st day of July in each subsequent year.
- Death only cover applies for members aged over 65, i.e. no TPD.
- Cover for Dark Blue Collar members ceases at age 65.
- if you do not provide your occupation details, your cover amount will be based on Light Blue Collar occupation.

* for age next birthday 15 – 24, default cover is only valid if you choose to opt-in

¹ Limited Cover means you are covered only for claims arising from:

- an illness that first became apparent, or
- an injury which first occurred;

on or after the date the cover commenced, recommenced, reinstated or increased.

² Stamp duty and GST inclusive, premiums also include a 11% administration fee payable to OneVue Super Services which covers the cost of administering the insurance arrangements. Premiums are payable monthly in arrears and deducted monthly from your account and charged at the end of the month.

Alternative level of automatic cover

Your employer may have negotiated an alternative level of automatic insurance cover. If this applies to you, the actual level of automatic insurance cover will be detailed in the Schedule with your Welcome Statement.

The table below sets out the maximum levels of automatic cover depending on the number of employees within the employer group.

Table 2 – Maximum Level of automatic Death & TPD cover

No. of employees within Employer Group	Alternative maximum automatic insurance cover
4 or less	Nil
5 to 9	\$200,000
10 to 19	\$350,000
20 to 49	\$450,000
50 to 99	\$600,000
100+	Negotiable with the Insurer

The cost will be based on the premium rates set out in page 9.

Default Cover Eligibilities

To be eligible for Employer Super Default Death and TPD insurance cover, you must be:

- 'At Work' and performing the normal duties of your Occupation on the date you are eligible for cover. If you are not 'At Work' on this date, you must provide us with written notification advising the dates and reason you are not 'At Work',
- under the Ceasing Age, and having satisfied the Commencement Criteria,
- employed by the Employer or a member of the Fund,
- nominated to join within 120 days of first becoming eligible for cover, and
- an Australian resident unless otherwise agreed with the Insurer.

Warning:

Unless you say no to default insurance cover, decline the default cover or cancel it, the cost of default insurance cover will be deducted from your account automatically once your cover commences. You have 14 days from submitting your application to opt out of default cover before you will incur an insurance premium.

How much will Default Insurance cover cost

Premiums for the Default cover in Employer Super is \$4.35 per week per unit. If your employer negotiated an alternative level of automatic insurance cover, your premium cost is based on the premium rates set out in the Table 5 on page 9.

Default Death and TPD Cover when you join Smartsave Personal Choice

If you join Smartsave as a Personal Choice member, default cover is not available, however, you can still apply for voluntary insurance cover as detailed in the following section. All cover is subject to underwritten.

Voluntary insurance Cover

Apply for Death & TPD Cover

You will need to apply for voluntary Death & TPD cover if:

- you join the Smartsave Employer Super and your employer has not negotiated an automatic acceptance of cover level,
- you wish to apply for additional death only or increase your default death & TPD cover,
- you join the Smartsave Personal Choice and wish to obtain the Death & TPD cover, and
- you wish to reinstate your cover

You can apply for units of death & TPD cover (unitised cover), which will vary with your age; or a fixed level of death only or death & TPD cover.

The maximum cover amount is \$10 million for death and \$3 million for TPD.

Voluntary Death & TPD insurance cover is subject to underwriting and acceptance by the Insurer.

To apply, you should complete the Health Evidence section of the Personal Choice Application Form, or the Short Form Personal Statement.

If the total amount of death & TPD cover will be more than \$1,000,000 or you will answer 'Yes' to any of the questions on the Short Form Personal Statement, you should complete a Request for Insurance / Personal Statement.

Those Personal Statement forms can be obtained from Client Services on 1300 654 720 or can be downloaded from our website at www.smartsavesuper.com.au.

How much will Voluntary Insurance cover cost

If you select the unitised cover, the premium is \$4.35 per week per unit. Otherwise the cover is fixed and the premium is based on the premium rates set out in the Table 5 on page 9.

Death & TPD benefits

The benefit payable on death or TPD will be your superannuation account balance plus any insured benefit.

The value of unitised cover changes with your age

If your default or voluntary cover is unitised, the cover amount will be adjusted throughout the life of your Smartsave membership determined by your age.

For example:

If you are aged 40 female working in a 'White Collar' occupation when you join Smartsave Employer Super, you will receive \$362,100 of Default Death and TPD insurance cover. The following year when you turn 41, your Default Death and TPD insurance cover will reduce to \$229,200.

TPD tapering for fixed cover

If your cover is fixed cover (including the alternative level of automatic cover), the value of your Death & TPD cover will remain fixed until age 61.

When you reach your 61st birthday, while your death cover still remains fixed, your TPD cover will reduce as shown in Table 3 below.

Table 3 – TPD Tapering

Age Next Birthday	Tapering Factor
Up to 61	0%
62	20%
63	40%
64	60%
65	80%

Transferring an existing Death and TPD insurance policy to Smartsave

You may be able to transfer existing Death and TPD insurance cover from your current insurer to Smartsave provided you meet eligibility conditions.

If you are currently insured for Death only cover or Death and TPD cover with another superannuation fund, group insurance policy or retail policy, you may be eligible to transfer this cover to Smartsave, without medical underwriting. To be eligible:

- the combined total (transferred plus existing cover), of Death and TPD insurance cover following the transfer must not exceed \$1,500,000,
- you must satisfactorily complete a Transfer Application Form and provide satisfactory evidence of existing cover,
- any exclusions, premium loadings applied to the external insurance cover would will continue to apply to this cover once transferred, and

- you confirm that you will cancel your existing transferred insurance within sixty (60) days of Insurer's acceptance.

Where all of the above requirements have been met, cover will commence from the date the Insurer accepts your transfer application as long as your Account balance is sufficient to pay the monthly Premium.

Before deciding to transfer any insurance cover you have, please ensure you have considered any potential loss of existing cover or other benefits you may have with your existing insurer.

Where any of the requirements are not met, no transfer of cover can occur and the cover will then be subject to underwriting and acceptance by the Insurer.

How to apply to transfer cover

1. Obtain and complete the Insurance Transfer form, this form is available from online at smartsavesuper.com.au, or by calling us on 1300 654 720,
2. Obtain relevant evidence (refer to above eligibility conditions), and
3. Send your form and evidence to: Smartsave, PO Box 1282, Albury NSW 2640.

The transfer of your existing insurance is subject to review by the Insurer. Smartsave will write to you to confirm whether your application to transfer cover has been accepted by the Insurer.

If your application to transfer cover is accepted by the Insurer

- The same type and level of cover being transferred will be applied, and
- Premiums for transferred cover will be deducted from your Smartsave account and based on premium rates detailed in the Table 5 on page 9.

Guaranteed Future Insurability Benefit for Employer Super members

You can apply to increase your existing insurance cover without providing medical evidence, within 90 days of the required proof of event being provided for one of the below events:

Event	Required Proof of Event
Marriage or divorce	Marriage Certificate Divorce Certificate
Birth or legal adoption of a child	Birth Certificate Adoption papers
Death of a spouse	Death certificate
First Mortgage	Loan documentation or other supporting evidence from the mortgage lender
Home Renovation on principle place of residence	Letter from lender confirming the amount of the drawdown loan to cover the cost of renovation
Becoming a carer for the first time	Documentation from Centrelink
Completion of first undergraduate degree at an Australian university	Degree qualification
Dependent children starting secondary school	Enrolment confirmation from secondary school

The amount of cover you can apply for is the lesser of:

- one unit of age based scale (refer Table 1 on page 5), or
- \$100,000, or
- if you have non-unitised cover, 25% of the amount of cover as at the date of the relevant event.

To be eligible:

- you must be a member of Smartsave Employer Super,
- you must be aged 60 or less,
- you must apply within 90 days of the life event,
- this option may be exercised more than once but cannot be exercised more than four times within your membership of the fund,
- only existing Death only or Death/TPD benefits can be increased as a result of a life event. If you have previously opted out, or we have declined an application of this type of cover before you are not eligible for Guaranteed Future Insurability Benefit,
- any increases will be accepted on the same basis as existing cover, i.e. any existing exclusions will also

apply to cover provided under the Guaranteed Future Insurability Benefit option, and

- satisfactory proof to be provided that show the life event has taken place as in the above table.

Cover will commence from the date we advise you in writing.

How to apply for a Life Events increase in Group Life insurance cover

1. Obtain and complete the Key Life Event Option form, this form is available from online at smartsavesuper.com.au, or by calling us on 1300 654 720,
2. Obtain the required proof of event (refer to above table), and
3. Send your form and supporting documents to: Smartsave, PO Box 1282, Albury NSW 2640.

Interim Accident Cover

Interim Accident Cover is provided when you apply for voluntary cover and while the Insurer is considering your application.

The interim Accident Benefit will be paid where Total and Permanent Disability or death is caused by injury only. Interim Accident cover will commence on receipt of a fully completed request for insurance form and declaration of health in the form that we require. The interim Accident Benefit will be the lesser of the amount applied for and \$1,000,000.

Interim Accident cover will expire on the earliest of the following:

- 90 days after the commencement of the interim death & TPD cover,
- the date on which the Insurer gave notice that the request for insurance is accepted or declined,
- the date you cancel or withdraws the request for insurance, or
- the date you cease to be eligible for cover or no longer satisfies the eligibility criteria (refer to page 6).

No interim Accident Benefit will be payable for if:

- an injury occurring prior to the date of you becoming eligible for cover,
- the cover applied for would have been declined under the Insurer's normal assessment guidelines, or
- you lodge a claim for an event or condition that would have been excluded under the Insurer's normal underwriting process.

Only one benefit under interim Accident cover for any one Accident is payable.

Calculating your Death and TPD cover premiums

Example: 39 year old male with a white collar occupation and applies for \$1m Death Only voluntary cover.

Table 4: Death & TPD premium example

	How to calculate	Example
1.	Write down your cover amount and type	\$1m death only
2.	Note your age next birthday and gender.	40, male
3.	Use your cover type (1.), your age next birthday and gender (2.) move down the column until you find the annual premium rate per \$1,000 of sum insured in Table 5.	0.62
4.	Multiply the cover amount (1.) by the annual premium rate (3.) and divide by 1,000.	$(\$1m \times 0.62) \div 1,000 = \620
5.	Note your occupational factor	White Collar = 100%
6.	Multiply the premium by your occupational factor (5.). This is your annual premium	$\$620 \times 100\% = \620

Death and TPD Insurance Premium Rates

Table 5: Death & TPD Insurance Rate Table

Annual white collar Premium Rates per \$1,000 sum insured (stamp duty & GST inclusive).

Age Next Birthday	Male		Female	
	Death	D&TPD	Death	D&TPD
16	0.32	0.34	0.16	0.18
17	0.40	0.43	0.17	0.19
18	0.47	0.51	0.20	0.21
19	0.54	0.58	0.22	0.24
20	0.58	0.63	0.25	0.27
21	0.61	0.67	0.25	0.27
22	0.63	0.69	0.24	0.27
23	0.63	0.71	0.23	0.26
24	0.64	0.72	0.23	0.26
25	0.63	0.73	0.22	0.26
26	0.57	0.68	0.22	0.27
27	0.55	0.67	0.24	0.29
28	0.54	0.68	0.25	0.32
29	0.53	0.68	0.26	0.33
30	0.52	0.69	0.27	0.36
31	0.51	0.70	0.28	0.38
32	0.51	0.71	0.29	0.41
33	0.50	0.72	0.31	0.45
34	0.51	0.75	0.33	0.49
35	0.51	0.78	0.35	0.53
36	0.52	0.82	0.38	0.59
37	0.54	0.86	0.40	0.65

Age Next Birthday	Male		Female	
	Death	D&TPD	Death	D&TPD
38	0.54	0.90	0.43	0.71
39	0.58	0.97	0.47	0.78
40	0.62	1.06	0.51	0.86
41	0.67	1.15	0.54	0.93
42	0.72	1.24	0.60	1.03
43	0.76	1.34	0.65	1.13
44	0.84	1.51	0.71	1.26
45	0.93	1.68	0.77	1.40
46	1.03	1.90	0.85	1.56
47	1.13	2.12	0.93	1.75
48	1.25	2.39	1.02	1.96
49	1.35	2.65	1.11	2.17
50	1.47	2.95	1.19	2.40
51	1.59	3.28	1.29	2.65
52	1.72	3.65	1.39	2.94
53	1.87	4.08	1.50	3.26
54	2.03	4.53	1.59	3.56
55	2.20	5.03	1.71	3.89
56	2.38	5.59	1.81	4.26
57	2.58	6.22	1.93	4.66
58	2.80	6.93	2.06	5.09
59	3.09	7.57	2.22	5.44
60	3.40	8.28	2.39	5.81
61	3.76	9.05	2.57	6.20
62	4.15	9.90	2.78	6.63
63	4.58	10.83	3.00	7.09
64	5.00	11.97	3.21	7.68
65	5.45	13.23	3.43	8.33
66	6.22	N/A	3.44	N/A
67	6.79	N/A	3.45	N/A
68	7.40	N/A	3.69	N/A
69	8.20	N/A	4.00	N/A
70	9.08	N/A	4.33	N/A

Notes:

- age next birthday is determined at the date you join the Fund and annually on the 1st day of July in each subsequent year.
- rates shown are for White Collar. Factors apply for other occupations as below

Occupation category	Factor
White Collar	100%
Light Blue Collar	140%
Dark Blue Collar	190%

- rates shown include a 11% administration fee payable to OneVue Super Services which covers the cost of administering the insurance arrangements.
- premiums are payable monthly in arrears and deducted monthly from your account and charged at the end of the month.

Cessation of Death and TPD cover

Death and TPD insurance cover will cease on the earliest of the following:

- sixty (60) days after the date your account balance is insufficient to cover the cost of the insurance premium,
- sixty (60) days after the date you no longer qualify as an insured member under this Policy,
- the date you effect a continuation option under this Policy,
- the date you reach age 65 for TPD benefits or age 70 for death benefits,
- the day before you commence service in the armed forces of any country (not including service in the Australian Army Reserve),
- the date you are paid a death or TPD Benefit,
- the date you are paid a Terminal Illness Benefit which is not less than the amount of the Death and/ or TPD Benefit,
- the date of your death,
- twenty-four (24) months from the commencement of Employer approved leave of absence or parental leave, if you have not returned to work prior to the expiry of the twenty-four (24) month period,
- the date the Fund receives a request from you to cancel your cover,
- if you have been an Inactive Member (subject to the reinstatement provision as detailed below), the later of the date that:
 - you became an Inactive Member, and
 - the latest period to which your insurance premiums have been paid

Cover will however not cease if the Fund have received or are taken to have received an election from you to continue your cover prior to your cover ceasing.

- the date this Policy terminates, or is cancelled.

The cessation of your cover shall not prejudice any entitlement to make a claim for an event which happened prior to the cessation of cover.

Where cover has ceased due to you effecting a continuation option, any claims arising under this Policy may only be made pursuant to the Policy effected under the continuation option.

Reinstatement of cover

If your cover ceases due to non-payment of premiums, the Insurer may, at its discretion reinstate it on such terms as the Insurer may determine.

If your cover ceases as a result of being an Inactive Member, you may request reinstatement of cover in accordance with the following conditions:

- a written request to reinstate cover is received by the

Fund within 60 days after your cover ceased,

- satisfactory completion of the Short Form Personal Statement is received by the Fund within 60 days after your cover ceased,
- reinstatement of your cover under this condition will be taken to be a continuation of your cover as if it did not cease, provided outstanding premiums are paid, and
- reinstatement of your cover under this condition will be reinstated to the date the cover ceased and at the same level of cover you previously held immediately prior to their cover being ceased.

Automatic Transfer of Death & TPD Cover on Ceasing Employment

If you are a member of Smartsave Employer Super and cease employment with your employer, your membership of the Fund will automatically transfer to Smartsave Personal Choice. The effective date of this transfer will be the date on which we receive notification from your employer that you have ceased employment with them. Your insurance benefits will automatically transfer to Smartsave Personal Choice and you will remain covered for the insured benefits applicable to you in Smartsave Employer Super.

If you are a Smartsave MySuper member and cease employment with your employer your insurance cover will remain in Smartsave MySuper, i.e. you will not be transferred to Smartsave Personal Choice.

However, you should be aware that:

- if your insurance cover in Smartsave Employer Super is based on a formula (e.g. a multiple of salary) under alternative arrangements negotiated by your employer, the level of your cover in Smartsave Personal Choice will be for a fixed sum insured equal to the amount of cover applicable to you at the date of transfer (i.e. your benefit will no longer be based on a formula).

Premiums will remain the same.

The cessation of employment triggers an opportunity for you to exercise a continuation option as detailed in below section.

Continuation Option

If you are under age 60 and are not entitled to, nor is claiming, a Benefit, either:

- ceases employment with an Employer and applies for a continuation option within sixty (60) days of ceasing employment, or
- leaves the Personal Choice and applies for a continuation option within sixty (60) days of ceasing membership of the Fund,

The Insurer may issue an individual policy that is guaranteed to renew annually, subject to the terms described in the 'Death and TPD Insurance Terms and Conditions' section.

If you are leaving Smartsave Personal Choice, the continuation option available will be Death Only.

4. Income Protection insurance cover

Default Income Protection Cover when you join Smartsave Employer Super

If you are an employee of a participating employer and meet eligibility when you join Smartsave Employer Super, you will receive Default Income Protection cover equal to 84.5% of your monthly income (up to the maximum benefit), which is made up by 75% of your income and 9.5% of superannuation benefits. In the event of a claim, the benefit will be paid after 30 days waiting period and last for a maximum of two years.

Your Default Cover will automatically commence once you are 25 years old or older, and your account balance has reached \$6,000. You may elect to commence default cover before meeting these automatic commencement conditions by contacting us at 1399 654 720..

If you are not At Work on the date your cover would have become effective, you will receive Limited Cover¹ until you return to Active Employment for 60 consecutive days. The Insurer may require health evidence and cover would only take effect from the date when the Insurer accepted the request.

You may elect to opt out of your Default Cover, or apply for a reduced monthly benefit at any time. However, any subsequent request to reinstate or increase cover will be subject to underwriting.

You may also elect to have a 60 day or 90 day waiting period, and extend the 2 years payment period to 5 years or to age 65. Any variation to the default cover will be subject to health evidence and written acceptance by the Insurer.

Alternative level of automatic cover

Your employer may have negotiated an alternative level of automatic insurance cover. If this applies to you, the actual level of automatic insurance cover will be detailed in the Schedule with your Welcome Statement.

The table below sets out the maximum levels of automatic cover depending on the number of employees within the employer group.

Table 6 – Maximum Level of automatic Income Protection cover

No. of employees within employer group	Automatic acceptance cover
4 and under	Nil
5 to 9	\$3,500 per month
10 to 19	\$5,500 per month
20 to 49	\$6,750 per month
50 to 99	\$8,000 per month
100+	Negotiable with the Insurer

Default Cover Eligibilities

To be eligible for Employer Super Default Income Protection insurance cover, you must be:

- 'At Work' and performing the normal duties of your Occupation on the date you are eligible for cover. If you are not 'At Work' on this date, you must provide us with written notification advising the dates and reason you are not 'At Work';
- under the Ceasing Age, and having satisfied the Commencement Criteria;
- employed by the Employer or a member of the Fund;
- nominated to join within 120 days of first becoming eligible for cover;
- engaged in permanent Employment or Fixed Term Employment and working 15 hours or more per week;
- an Australian resident unless otherwise agreed with the Insurer.



Warning:

Unless you say no to default insurance cover, decline the default cover or cancel it, the cost of default insurance cover will be deducted from your account automatically once your cover commences. You have 14 days from submitting your application to opt out of default cover before you will incur an insurance premium.

How much will Default Insurance cover cost

The cost of default income protection insurance cover is based on your age, gender and occupation as per the premium rates tables set out in pages 15 to 17 of this Guide (different premiums apply if your employer negotiates an alternative default benefit structure).

¹ Limited Cover means you are covered only for claims arising from:

- an illness that first became apparent, or
- an injury which first occurred;

on or after the date the cover commenced, recommenced, reinstated or increased.

Default Income Protection Cover when you join Smartsave Personal Choice

If you join Smartsave as a Personal Choice member, default cover is not available, however, you can still apply for voluntary insurance cover as detailed in the following sections. All cover is subject to underwritten.

Voluntary Income Protection Cover

Apply for Income Protection Cover

You will need to apply for voluntary Income Protection cover if:

- you join the Smartsave Employer Super and your employer has not negotiated an automatic acceptance of cover level,
- you wish to increase or vary your default income protection cover,
- you join the Smartsave Personal Choice and wish to obtain the income protection cover, and
- you wish to reinstate your cover.

You can select from 30, 60 or 90 day waiting periods, and have the choice of a 2 year, 5 year or to age 65 Benefit Period. The maximum benefit is \$30,000 per month. Voluntary Income Protection insurance cover is subject to underwriting and acceptance by the Insurer.

To apply, you should complete the Health Evidence section of the Personal Choice Application Form, or the Short Form Personal Statement.

If the total amount of income protection cover will be more than \$8,000 per month or you will answer 'Yes' to any of the questions on the Short Form Personal Statement, you should complete a Request for Insurance / Personal Statement.

Those Personal Statement forms can be obtained from Client Services on 1300 654 720 or can be downloaded from our website at www.smartsavesuper.com.au.

How much will Voluntary Insurance cover cost

The cost of voluntary income protection insurance cover is based on your age, gender and occupation as per the premium rates Tables set out in pages 15 to 17 of this Guide.

Transferring an existing Income Protection insurance policy to Smartsave

You may be able to transfer your existing Income Protection insurance cover from your current insurer to Smartsave provided you meet eligibility conditions.

If you are currently insured for Income Protection cover with another superannuation fund, group insurance policy or retail policy, you may be eligible to transfer this

cover to Smartsave, without medical underwriting. To be eligible:

- the combined total (transferred plus existing cover), of Income Protection insurance cover following the transfer must not exceed \$15,000 per month,
- you must satisfactorily complete a Transfer Application Form and provide satisfactory evidence of existing cover,
- any exclusions, premium loadings applied to the external insurance cover would will continue to apply to this cover once transferred,
- upon acceptance of the transfer application, your total accumulate income protection benefit must not exceed 75% of your salary (excluding superannuation), and
- you confirm that you will cancel your existing transferred insurance within sixty (60) days of Insurer's acceptance.

Where all of the above requirements have been met, cover will commence from the date the Insurer accepts your transfer application as long as your Account balance is sufficient to pay the monthly Premium.

Before deciding to transfer any insurance cover you have, please ensure you have considered any potential loss of existing cover or other benefits you may have with your existing insurer.

Where any of the requirements are not met, no transfer of cover can occur and the cover will then be subject to underwriting and acceptance by the Insurer.

How to apply to transfer cover

1. Obtain and complete the Insurance Transfer form, this form is available from online at smartsavesuper.com.au, or by calling us on 1300 654 720,
2. Obtain relevant evidence (refer to above eligibility conditions), and
3. Send your form and evidence to: Smartsave, PO Box 1282, Albury NSW 2640.

The transfer of your existing insurance is subject to review by the Insurer. Smartsave will write to you to confirm whether your application to transfer cover has been accepted by the Insurer.

If your application to transfer cover is accepted by the Insurer

- the same type and level of cover being transferred will be applied, and
- premiums for transferred cover will be deducted from your Smartsave account and based on premium rates detailed in pages 15 to 17 of this Guide.

Interim Accident Cover

Interim Accident Cover is provided when you apply for voluntary cover and while the Insurer is considering your application.

The interim Accident Benefit will be paid for injury only. Interim Accident cover will commence on receipt of a fully completed request for insurance form and declaration of health in the form that we require. The interim Accident Benefit will be the lesser of the Monthly Benefit being applied for, the Monthly Benefit the Insurer would allow under its normal assessment guidelines and \$15,000 per month.

The Insurer will pay you the Monthly Benefit or \$15,000 per month, whichever is the lesser, if you are applying to increase your cover and suffer a Total Disability as a result of an injury while you are covered by this interim Accident cover.

The amount payable will be subject to:

- the terms and conditions of the Policy,
- the level of your cover, and
- a maximum amount up to \$15,000 per month.

Interim Accident cover will expire on the earliest of the following:

- 90 days after the commencement of the interim Accident cover,
- the date on which the Insurer gave notice that the request for insurance is accepted or declined,
- the date you cancel or withdraws the request for insurance, or
- the date you cease to be eligible for cover or no longer satisfies the eligibility criteria (refer to page 12).

No interim Accident Benefit will be payable for if

- an injury occurring prior to the date of you becoming eligible for cover,
- the cover applied for would have been declined under the Insurer's normal assessment guidelines, or

- you lodge a claim for an event or condition that would have been excluded under the Insurer's normal underwriting process.

Only one benefit under interim Accident cover for any one Accident is payable.

Calculating your Income Protection premiums

Example: 30 year old female with a white collar occupation earning a gross income of \$80,000 per annum.

Table 7: Income Protection premium example

	How to calculate	Example
1.	Note your gross salary	\$80,000
2.	Note your age next birthday and gender	31, female
3.	Note your Benefit Period	2 years
4.	Note your waiting period	30 days
5.	Calculate your cover amount = 75% of salary	\$60,000
6.	Decide the premium table by using the Benefit Period (3.)	Table 8
7.	Use your age next birthday and gender (2.), your waiting period (3.) move down the column until you find the annual premium rate per \$1,000 sum insured in Table 8	2.72
8.	Multiple the cover amount (5.) by the annual premium rate (7.), and divide by 1,000.	$(60,000 \times 2.72) \div 1,000 = \163.2
9.	Note your occupation factor	White Collar = 100%
10.	Multiply the premium by your occupational factor (9.). This is your annual premium	$\$163.2 \times 100\% = \163.2

Income Protection Premium Tables

Table 8: Income Protection Rates – 2 years

Annual White Collar premium rates per \$1,000 sum insured, **Benefit Period of 2 years** (rates exclude stamp duty & include GST).

Age Next Birthday	Male			Female			Age Next Birthday	Male			Female		
	Waiting Period							Waiting Period					
	30 Day	60 Day	90 Day	30 Day	60 Day	90 Day		30 Day	60 Day	90 Day	30 Day	60 Day	90 Day
16	\$1.72	\$1.30	\$0.61	\$2.57	\$1.95	\$0.93	41	\$2.95	\$2.40	\$0.97	\$4.42	\$3.61	\$1.45
17	\$1.72	\$1.30	\$0.61	\$2.57	\$1.95	\$0.93	42	\$3.15	\$2.57	\$1.07	\$4.71	\$3.85	\$1.60
18	\$1.72	\$1.30	\$0.61	\$2.57	\$1.95	\$0.93	43	\$3.35	\$2.76	\$1.19	\$5.02	\$4.13	\$1.78
19	\$1.72	\$1.30	\$0.61	\$2.57	\$1.95	\$0.93	44	\$3.57	\$2.95	\$1.32	\$5.36	\$4.42	\$1.97
20	\$1.72	\$1.30	\$0.61	\$2.57	\$1.95	\$0.93	45	\$3.82	\$3.17	\$1.45	\$5.73	\$4.75	\$2.18
21	\$1.74	\$1.32	\$0.62	\$2.61	\$1.98	\$0.93	46	\$4.09	\$3.40	\$1.63	\$6.13	\$5.10	\$2.44
22	\$1.76	\$1.34	\$0.63	\$2.64	\$2.02	\$0.93	47	\$4.38	\$3.66	\$1.82	\$6.57	\$5.48	\$2.72
23	\$1.78	\$1.37	\$0.63	\$2.68	\$2.05	\$0.93	48	\$4.69	\$3.94	\$2.03	\$7.04	\$5.90	\$3.04
24	\$1.81	\$1.39	\$0.63	\$2.71	\$2.10	\$0.94	49	\$5.05	\$4.24	\$2.28	\$7.57	\$6.36	\$3.42
25	\$1.84	\$1.42	\$0.64	\$2.76	\$2.13	\$0.95	50	\$5.42	\$4.58	\$2.55	\$8.13	\$6.87	\$3.82
26	\$1.79	\$1.39	\$0.60	\$2.69	\$2.09	\$0.91	51	\$5.83	\$4.94	\$2.86	\$8.75	\$7.42	\$4.29
27	\$1.76	\$1.37	\$0.58	\$2.64	\$2.05	\$0.86	52	\$6.28	\$5.35	\$3.21	\$9.42	\$8.03	\$4.81
28	\$1.75	\$1.37	\$0.56	\$2.63	\$2.05	\$0.83	53	\$7.07	\$6.06	\$3.76	\$10.61	\$9.08	\$5.63
29	\$1.76	\$1.38	\$0.54	\$2.64	\$2.06	\$0.82	54	\$7.96	\$6.84	\$4.39	\$11.93	\$10.25	\$6.58
30	\$1.78	\$1.40	\$0.54	\$2.66	\$2.10	\$0.81	55	\$8.95	\$7.71	\$5.11	\$13.42	\$11.58	\$7.67
31	\$1.82	\$1.44	\$0.54	\$2.72	\$2.15	\$0.81	56	\$10.06	\$8.71	\$5.95	\$15.08	\$13.06	\$8.92
32	\$1.87	\$1.48	\$0.54	\$2.80	\$2.22	\$0.82	57	\$11.31	\$9.82	\$6.91	\$16.96	\$14.74	\$10.36
33	\$1.94	\$1.53	\$0.56	\$2.90	\$2.31	\$0.84	58	\$12.71	\$11.09	\$8.01	\$19.07	\$16.63	\$12.01
34	\$2.01	\$1.60	\$0.59	\$3.02	\$2.40	\$0.87	59	\$14.29	\$12.51	\$9.27	\$21.43	\$18.77	\$13.90
35	\$2.11	\$1.69	\$0.61	\$3.16	\$2.52	\$0.93	60	\$16.06	\$14.11	\$10.70	\$24.09	\$21.16	\$16.06
36	\$2.21	\$1.78	\$0.66	\$3.32	\$2.65	\$0.98	61	\$18.05	\$15.92	\$12.35	\$27.07	\$23.87	\$18.52
37	\$2.33	\$1.87	\$0.70	\$3.50	\$2.81	\$1.04	62	\$20.29	\$17.95	\$14.21	\$30.43	\$26.93	\$21.31
38	\$2.46	\$1.98	\$0.75	\$3.69	\$2.98	\$1.12	63	\$17.26	\$14.36	\$10.74	\$25.88	\$21.53	\$16.11
39	\$2.62	\$2.11	\$0.81	\$3.92	\$3.17	\$1.22	64	\$10.12	\$8.21	\$5.98	\$15.18	\$12.32	\$8.96
40	\$2.77	\$2.25	\$0.89	\$4.15	\$3.38	\$1.33	65	\$2.98	\$2.06	\$1.21	\$4.48	\$3.10	\$1.82

Notes:

- age next birthday is determined at the date you join the Fund and annually on the 1st day of July in each subsequent year.
- rates shown do not include stamp duty. Stamp duty is payable based on your state of residence.

State of Residence	Stamp Duty (current at 1/7/2020)
TAS/ NT / VIC / WA	10%
NSW	5%
QLD	9%
SA	11%
ACT	Nil

- rates shown are for White Collar. Factors apply for other occupations as below

Occupation category	Factor
White Collar	100%
Light Blue Collar	190%
Dark Blue Collar	270%

- rates shown include a 11% administration fee payable to OneVue Super Services which covers the cost of administering the insurance arrangements.
- premiums are payable monthly in arrears and deducted monthly from your account and charged at the end of the month.

Table 9: Income Protection Rates – 5 years

Annual White Collar premium rates per \$1,000 sum insured, **Benefit Period of 5 years** (rates exclude stamp duty & include GST).

Age Next Birthday	Male			Female			Age Next Birthday	Male			Female		
	Waiting Period							Waiting Period					
	30 Day	60 Day	90 Day	30 Day	60 Day	90 Day		30 Day	60 Day	90 Day	30 Day	60 Day	90 Day
16	\$2.19	\$1.77	\$0.89	\$3.29	\$2.65	\$1.33	41	\$4.81	\$4.27	\$1.86	\$7.23	\$6.39	\$2.78
17	\$2.19	\$1.77	\$0.89	\$3.29	\$2.65	\$1.33	42	\$5.20	\$4.61	\$2.07	\$7.79	\$6.91	\$3.10
18	\$2.19	\$1.77	\$0.89	\$3.29	\$2.65	\$1.33	43	\$5.60	\$5.00	\$2.31	\$8.41	\$7.49	\$3.47
19	\$2.19	\$1.77	\$0.89	\$3.29	\$2.65	\$1.33	44	\$6.06	\$5.41	\$2.59	\$9.08	\$8.12	\$3.89
20	\$2.19	\$1.77	\$0.89	\$3.29	\$2.65	\$1.33	45	\$6.54	\$5.87	\$2.91	\$9.82	\$8.81	\$4.37
21	\$2.25	\$1.82	\$0.91	\$3.37	\$2.72	\$1.37	46	\$7.08	\$6.38	\$3.29	\$10.62	\$9.57	\$4.93
22	\$2.31	\$1.87	\$0.93	\$3.46	\$2.81	\$1.39	47	\$7.68	\$6.94	\$3.70	\$11.51	\$10.41	\$5.55
23	\$2.37	\$1.94	\$0.95	\$3.54	\$2.90	\$1.42	48	\$8.32	\$7.55	\$4.18	\$12.48	\$11.33	\$6.27
24	\$2.43	\$1.99	\$0.97	\$3.63	\$2.99	\$1.45	49	\$9.03	\$8.23	\$4.73	\$13.55	\$12.33	\$7.09
25	\$2.49	\$2.06	\$0.99	\$3.74	\$3.09	\$1.48	50	\$9.82	\$8.96	\$5.34	\$14.72	\$13.44	\$8.02
26	\$2.45	\$2.05	\$0.95	\$3.68	\$3.06	\$1.42	51	\$10.67	\$9.78	\$6.04	\$16.01	\$14.67	\$9.06
27	\$2.44	\$2.05	\$0.93	\$3.67	\$3.06	\$1.38	52	\$11.61	\$10.67	\$6.82	\$17.42	\$16.01	\$10.23
28	\$2.46	\$2.06	\$0.90	\$3.69	\$3.10	\$1.35	53	\$13.20	\$12.17	\$8.05	\$19.80	\$18.25	\$12.07
29	\$2.50	\$2.11	\$0.90	\$3.75	\$3.16	\$1.34	54	\$15.00	\$13.85	\$9.46	\$22.49	\$20.78	\$14.19
30	\$2.56	\$2.17	\$0.90	\$3.83	\$3.25	\$1.34	55	\$17.01	\$15.76	\$11.10	\$25.52	\$23.65	\$16.65
31	\$2.64	\$2.25	\$0.91	\$3.96	\$3.37	\$1.37	56	\$19.30	\$17.92	\$12.99	\$28.94	\$26.88	\$19.49
32	\$2.75	\$2.35	\$0.93	\$4.12	\$3.52	\$1.40	57	\$21.87	\$20.35	\$15.17	\$32.80	\$30.54	\$22.75
33	\$2.88	\$2.47	\$0.98	\$4.31	\$3.70	\$1.46	58	\$24.76	\$23.12	\$17.66	\$37.14	\$34.66	\$26.49
34	\$3.03	\$2.61	\$1.03	\$4.55	\$3.91	\$1.54	59	\$28.03	\$26.21	\$20.52	\$42.03	\$39.32	\$30.77
35	\$3.21	\$2.77	\$1.09	\$4.81	\$4.16	\$1.64	60	\$26.51	\$24.36	\$19.10	\$39.76	\$36.54	\$28.65
36	\$3.41	\$2.96	\$1.18	\$5.12	\$4.43	\$1.76	61	\$25.26	\$22.87	\$18.04	\$37.88	\$34.31	\$27.05
37	\$3.63	\$3.17	\$1.27	\$5.46	\$4.75	\$1.91	62	\$22.64	\$19.98	\$15.65	\$33.95	\$29.97	\$23.47
38	\$3.89	\$3.40	\$1.39	\$5.83	\$5.10	\$2.07	63	\$18.03	\$15.09	\$11.37	\$27.04	\$22.64	\$17.06
39	\$4.17	\$3.66	\$1.52	\$6.26	\$5.48	\$2.27	64	\$10.57	\$8.63	\$6.33	\$15.86	\$12.95	\$9.49
40	\$4.48	\$3.95	\$1.68	\$6.72	\$5.92	\$2.51	65	\$3.12	\$2.18	\$1.28	\$4.68	\$3.26	\$1.92

Notes:

- age next birthday is determined at the date you join the Fund and annually on the 1st day of July in each subsequent year.
- rates shown do not include stamp duty. Stamp duty is payable based on your state of residence.

State of Residence	Stamp Duty (current at 1/7/2020)
TAS/ NT / VIC / WA	10%
NSW	5%
QLD	9%
SA	11%
ACT	Nil

- rates shown are for White Collar. Factors apply for other occupations as below

Occupation category	Factor
White Collar	100%
Light Blue Collar	190%
Dark Blue Collar	270%

- rates shown include a 11% administration fee payable to OneVue Super Services which covers the cost of administering the insurance arrangements.
- premiums are payable monthly in arrears and deducted monthly from your account and charged at the end of the month.

Table 10: Income Protection Rates – to age 65

Annual white collar premium rates per \$1,000 agreed cover, **Benefit Period to age 65** (rates exclude stamp duty & include GST).

Age Next Birthday	Male			Female			Age Next Birthday	Male			Female		
	Waiting Period							Waiting Period					
	30 Day	60 Day	90 Day	30 Day	60 Day	90 Day			30 Day	60 Day	90 Day	30 Day	60 Day
16	\$4.44	\$3.72	\$2.15	\$6.66	\$5.59	\$3.23	41	\$12.15	\$10.80	\$5.16	\$18.22	\$16.20	\$7.74
17	\$4.44	\$3.72	\$2.15	\$6.66	\$5.59	\$3.23	42	\$12.97	\$11.53	\$5.67	\$19.45	\$17.30	\$8.49
18	\$4.44	\$3.72	\$2.15	\$6.66	\$5.59	\$3.23	43	\$13.83	\$12.31	\$6.22	\$20.75	\$18.46	\$9.34
19	\$4.44	\$3.72	\$2.15	\$6.66	\$5.59	\$3.23	44	\$14.73	\$13.12	\$6.85	\$22.10	\$19.69	\$10.27
20	\$4.44	\$3.72	\$2.15	\$6.66	\$5.59	\$3.23	45	\$15.68	\$13.97	\$7.52	\$23.51	\$20.95	\$11.28
21	\$4.66	\$3.93	\$2.24	\$6.99	\$5.89	\$3.36	46	\$16.65	\$14.84	\$8.26	\$24.96	\$22.26	\$12.39
22	\$4.89	\$4.15	\$2.34	\$7.33	\$6.21	\$3.50	47	\$17.65	\$15.74	\$9.07	\$26.47	\$23.61	\$13.59
23	\$5.13	\$4.89	\$2.44	\$7.70	\$7.34	\$3.66	48	\$18.67	\$16.65	\$9.93	\$27.99	\$24.97	\$14.89
24	\$5.39	\$4.61	\$2.54	\$8.08	\$6.91	\$3.82	49	\$19.69	\$17.57	\$10.83	\$29.53	\$26.35	\$16.24
25	\$5.65	\$4.86	\$2.65	\$8.48	\$7.28	\$3.97	50	\$20.71	\$18.47	\$11.78	\$31.06	\$27.70	\$17.65
26	\$5.70	\$4.91	\$2.59	\$8.54	\$7.37	\$3.88	51	\$21.71	\$19.35	\$12.75	\$32.56	\$29.02	\$19.12
27	\$5.79	\$5.01	\$2.55	\$8.68	\$7.51	\$3.82	52	\$22.66	20.19	\$13.72	\$33.99	\$30.28	\$20.59
28	\$5.92	\$5.14	\$2.52	\$8.87	\$7.71	\$3.79	53	\$24.99	\$22.23	\$15.58	\$37.48	\$33.35	\$23.37
29	\$6.10	\$5.31	\$2.53	\$9.15	\$7.97	\$3.80	54	\$27.31	\$24.25	\$17.49	\$40.96	\$36.38	\$26.23
30	\$6.33	\$5.53	\$2.57	\$9.49	\$8.29	\$3.84	55	\$29.55	\$26.19	\$19.40	\$44.32	\$39.29	\$29.10
31	\$6.61	\$5.79	\$2.63	\$9.91	\$8.68	\$3.93	56	\$31.61	\$27.96	\$21.22	\$47.42	\$41.94	\$31.83
32	\$6.93	\$6.08	\$2.71	\$10.40	\$9.12	\$4.07	57	\$33.39	\$29.42	\$22.84	\$50.08	\$44.13	\$34.25
33	\$7.31	\$6.43	\$2.84	\$10.97	\$9.64	\$4.25	58	\$34.70	\$30.43	\$24.08	\$52.04	\$45.64	\$36.11
34	\$7.74	\$6.82	\$2.98	\$11.61	\$10.22	\$4.48	59	\$35.32	\$30.77	\$24.76	\$52.98	\$46.16	\$37.14
35	\$8.23	\$7.25	\$3.17	\$12.33	\$10.88	\$4.76	60	\$35.00	\$30.19	\$24.58	\$52.49	\$45.29	\$36.87
36	\$8.76	\$7.73	\$3.40	\$13.13	\$11.59	\$5.09	61	\$33.35	\$28.36	\$23.20	\$50.02	\$42.53	\$34.81
37	\$9.34	\$8.26	\$3.66	\$14.01	\$12.38	\$5.48	62	\$29.89	\$24.76	\$20.14	\$44.83	\$37.14	\$30.21
38	\$9.97	\$8.83	\$3.96	\$14.95	\$13.24	\$5.94	63	\$23.80	\$18.71	\$14.63	\$35.70	\$28.06	\$21.94
39	\$10.65	\$9.44	\$4.31	\$15.97	\$14.16	\$6.46	64	\$13.96	\$10.70	\$8.14	\$20.94	\$16.05	\$12.21
40	\$11.38	\$10.10	\$4.71	\$17.06	\$15.15	\$7.06	65	\$4.12	\$2.70	\$1.65	\$6.18	\$4.03	\$2.47

Notes:

- age next birthday is determined at the date you join the Fund and annually on the 1st day of July in each subsequent year.
- rates shown do not include stamp duty. Stamp duty is payable based on your state of residence.

State of Residence	Stamp Duty (current at 1/7/2020)
TAS/ NT / VIC / WA	10%
NSW	5%
QLD	9%
SA	11%
ACT	Nil

- rates shown are for White Collar. Factors apply for other occupations as below

Occupation category	Factor
White Collar	100%
Light Blue Collar	190%
Dark Blue Collar	270%

- rates shown include a 11% administration fee payable to OneVue Super Services which covers the cost of administering the insurance arrangements.
- premiums are payable monthly in arrears and deducted monthly from your account and charged at the end of the month.

Cessation of Income Protection Cover

Income Protection insurance cover will cease on the earliest of the following:

- sixty (60) days after the date your account balance is insufficient to cover the cost of the insurance premium,
- sixty (60) days after the date you no longer qualify as an insured member under this Policy,
- the date you effect a continuation option under this Policy,
- the date you reach age 65,
- the day before you commence service in the armed forces of any country (not including service in the Australian Army Reserve),
- the date of your death,
- twenty-four (24) months from the commencement of Employer approved leave of absence, if you have not returned to work or an extension of cover has not been approved by the Insurer in writing at least 60 days prior to the expiry of the twenty-four (24) month period; except where the reason why you have not returned to work is because you have made a claim under this Policy, or is eligible to do so,
- the date the Fund receives a request from you to cancel your cover,
- if you have been an Inactive Member (subject to the reinstatement provision as detailed below), the later of the date that:
 - you became an Inactive Member, and
 - the latest period to which your insurance premiums have been paid

Cover will however not cease if the Fund have received or are taken to have received an election from you to continue your cover prior to your cover ceasing.

- the date this Policy terminates, or is cancelled.

The cessation of your cover shall not prejudice any entitlement to make a claim for an event which happened prior to the cessation of cover.

Where cover has ceased due to you effecting a continuation option, any claims arising under this Policy may only be made pursuant to the Policy effected under the continuation option.

Reinstatement of cover

If your cover ceases due to non-payment of premiums, the Insurer may, at its discretion reinstate it on such terms as the Insurer may determine.

If your cover ceases as a result of being an Inactive Member, you may request reinstatement of cover in accordance with the following conditions:

- a written request to reinstate cover is received by the Fund within 60 days after that your cover ceased,

- satisfactory completion of the Short Form Personal Statement is received by the Fund within 60 days after your cover ceased,
- reinstatement of your cover under this condition will be taken to be a continuation of your cover as if it did not cease, provided outstanding premiums are paid, and
- reinstatement of your cover under this condition will be reinstated to the date the cover ceased and at the same level of cover you previously held immediately prior to their cover being ceased.

Automatic Transfer of Income Protection Cover on Ceasing Employment

If you are a member of Smartsave Employer Super and cease employment with your employer, your membership of the Fund will automatically transfer to Smartsave Personal Choice. The effective date of this transfer will be the date of notification by your employer that you have ceased employment with them. Your insurance benefits will automatically transfer to Smartsave Personal Choice and you will remain covered for the insured benefits applicable to you in Smartsave Employer Choice.

If you are a Smartsave MySuper member and cease employment with your employer your insurance cover will remain in Smartsave MySuper, i.e. you will not be transferred to Smartsave Personal Choice.

However, you should be aware that the continuation of Income Protection cover in Smartsave Personal Choice is subject to the following:

- income protection insurance will only be available where you have ceased employment to follow employment in a similar occupation,
- you must have ceased employment with your employer for reasons other than that of ill health,
- you must be commencing full time employment within 90 days of ceasing employment,
- you have not ceased employment because of duty in the armed forces (not including service in the Australian Army Reserve),
- the benefit will be no more than the entitlement under Smartsave Employer Super (with the maximum amount of cover being limited to the fixed sum insured that applied to you at the date of transfer) and the same waiting and benefit periods will apply,
- any special terms and conditions applying to you under Smartsave Employer Super, including loadings or exclusions, will also apply for the cover in Smartsave Personal Choice,
- you must not have received, nor be eligible to receive, any disability benefits (under a group disability policy) or similar payments under any other policy, and

- you must be a permanent resident of Australia.

Premiums will remain the same.

The cessation of employment triggers an opportunity for you to exercise a continuation option as detailed in below section.

Continuation Option for Employer Super Members

If you are under age 60, cease employment with an Employer and are not entitled to, nor is claiming, a Benefit, then, provided an application for a continuation of cover is made within sixty (60) days after the termination of employment, the Insurer may issue an individual policy that is guaranteed to renew annually, subject to the terms described in the 'Income Protection Insurance Terms and Conditions' section;

5. Protecting your superannuation package Act 2019 (PYSP)

The PYSP legislation came into effect on 1 July 2019, and has been implemented by the Australian Federal Government to protect Australians' super savings from unnecessary erosion by fees and insurance costs.

What it means for your Insurance

From 1 July 2019, the Trustee must stop providing insurance in your Smartsave Account if you have not received money (any type of contribution) into your Account for the last 16 months.

Unless you have opted in to retain the Insurance cover held within your Account, your insurance cover must be cancelled.

From 1 July 2019, the Fund will communicate with you to inform you if you have not received money into your Account for 9, 12 and 15 months.

To retain insurance cover within your Account, you can:

- make a contribution to your Account, or
- complete and return an opt in to maintain or reinstate your Group Insurance Cover form. The form is located in the Secure Online Portal in the FAQ/Forms tab.

6. Making a Claim

Initial notice of a potential claim must be provided to the Fund as soon as possible after the incident that has caused the claim. This ensures we can efficiently and effectively manage your claim. The Insurer will only

consider a claim where the delay in notification does not prejudice their ability to assess the claim.

Assisting the Insurer Prove your Claim

You must notify us in writing as soon as reasonably practicable of any event entitling you to a benefit, including:

- the death (by an authorised representative),
- the diagnosis as having a Terminal Illness or being TPD, and
- the diagnosis as having an injury or illness likely to give rise to your Total Disability.

On receipt of notification of a claim you will be provided with claim forms. The claim forms must be fully completed by you (and your treating and the Employer, if applicable) and returned to us as soon as possible. You may be requested to obtain other such information and documentation that the Insurer require consider and process the claim. A claim will not be processed until all the relevant documentation is received by the Insurer.

If the completed claim forms are provided more than one year after the event giving rise to the claim, and the delay results in the Insurer's interests being prejudiced, the Insurer may not accept liability for the claim or, alternatively, may reduce the liability in respect of the claim to the extent of the prejudice the Insurer has suffered.

For the assessment and payment of the claim, the Insurer:

- are provided with satisfactory proof of death for a death claim,
- are provided with satisfactory proof of age,
- for TPD and Terminal Illness claim, are provided with two (2) treating Doctor reports prepared using the forms prescribed by the Insurer at your own expense,
- if required by the Insurer, are provided with reports from a Doctor on the medical condition at such times as the Insurer may reasonably require, at the Insurer's expense,
- in relation to the payment of a TPD or Terminal Illness Benefit, shall have the right to conduct, at our expense, a medical examination with a Doctor of the Insurer's choice including pathology testing such as blood tests, at such times as the Insurer may reasonably require, and
- are provided with any additional information the Insurer need to assess the claim, at your own expense.

When a claim is ongoing, entitlements will be regularly reviewed and further evidence must be provided on request. We may also ask for further proof that you are entitled to a Benefit payment. Different types of claims may set out special claim requirements.

7. Death and TPD Insurance Terms and Conditions

Smartsave provides members with the opportunity to have Death or Death and Total and Permanent Disablement insurance through a Group Life Insurance Policy, issued to us by MLC Limited (the Insurer). The information contained in this section is a summary of the terms and conditions. Full terms and conditions are contained in the Group Life Insurance Policy.

In this section, all references to The Policy are to the Group Life Insurance Policy. Terms not defined within this section are defined in the glossary of the Additional Information Guide.

The Insurer has the right under the Policy to: accept cover for the member, accept cover for the member subject to premium loadings, exclusions or restrictions it may consider appropriate, or refuse to provide cover to a member.

Death and TPD Insurance Terms and Conditions	
Accident	means an event where bodily injury is caused directly and solely by external and visible means, independent of all other causes.
Active Employment	means the member is actively performing or is capable of actively performing, all of the duties of their normal occupation without modification for at least 35 hours per week and is free from any limitation due to illness or injury; and is not in receipt of, or entitled to claim, income support benefits from any source.
Application	means an application for insurance cover under this Policy completed by you, via a proposal form to commence cover, or in the case of an Eligible Person or Insured Member, any information and any Evidence of Insurability required by the Insurer.
At Work	means the person is at work for the normal daily hours of work and is actively performing the full, unrestricted or unmodified duties of their normal Occupation for which they were Employed or would have been had the day not been a day of leave (other than due to Illness or injury), public holiday or weekend day.
Australian Resident	means a person who has always lived in Australia or has come to Australia to live; and is eligible to work in Australia. If the person goes overseas temporarily and does not set up a permanent home in another country, the person may continue to be treated as an Australian resident.
Automatic Acceptance	means the acceptance for cover by us for certain members of a group without the need to provide medical evidence.
Automatic Acceptance Level (AAL)	means the dollar limit of cover for Automatic Acceptance specified in this Insurance Guide.
Benefit	means the death, Terminal Illness, total and permanent disablement and interim death & TPD Benefits described in this Insurance Guide.
Casual Employment	means a person engaged in employment of a temporary nature where continuity of employment is not guaranteed by the Employer, regardless of hours worked or the period of employment.
Ceasing Age	means the age at which cover under the Policy ceases for an Insured Member. The Death cover ceasing age is 70, the TPD cover ceasing age is 65.
Commencement Criteria	Your Default Cover will automatically commence once you are 25 years old or older, and your account balance has reached \$6,000. You may elect to commence default cover before meeting these automatic commencement conditions by contacting us at 1300 654 720.
Continuation Option Terms	The following terms will apply to the Insured Member's option to continue cover under an individual MLC death and disability insurance policy: <ul style="list-style-type: none"> ■ the Insured Member's cover must have ceased as a consequence of the Insured Member ceasing Employment with the Employer or membership of the superannuation fund, and not for reasons of ill health, ■ for TPD insurance the Insured Member must commence Full Time Employment within 90 days of

	<p>ceasing employment,</p> <ul style="list-style-type: none"> ■ the Benefit will be no more than the entitlement under this Policy, ■ any special terms and conditions applying to the Insured Member under this Policy, including loadings or exclusions, will also apply under the individual policy, ■ the cover will be provided on the terms, conditions and rates that are current for this type of insurance at the time, and must satisfy the Insurer's underwriting criteria in relation to occupation, pastimes, smoking status and residency status, ■ the individual policy premium will be subject to the Insurer's normal minimum premium, ■ the Insured Member must not have received, nor be eligible to receive, any TPD payments (under a group life policy) or similar payments under any other policy, ■ the Insured Member must be a permanent resident of Australia, ■ you have not ceased employment because of duty in the armed forces, and ■ for Insured Members who leave the Personal Choice, the continuation option available will be for Death Only. <p>If the Insured Member exercises a continuation option, all cover under this Policy and/or extended cover ceases on commencement of cover under the individual life insurance policy.</p> <p>The Insurer retain the discretion to refuse to provide cover under the continuation option where the Insurer does not have a retail product which covers the occupational risk of the individual applying for the continuation option.</p> <p>The premium payable for the individual policy will be based on the Insurer's standard premium for similar policies taking into account, but not limited to, the Insured Member's Benefit, age, sex, occupation, pastimes and smoking status, residency status and any special terms that apply to the person under this Policy.</p>
Death Benefit	If an Insured Member dies while this Policy is in force in respect of that Insured Member, the Insurer will, subject to the terms of this Policy, pay the death Benefit for that person as shown in this Insurance Guide.
Doctor	means a registered medical practitioner who is acceptable to us and who is not the Insured Member or spouse, family member, business partner, employee or Employer of the Insured Member.
Employed	means engaged in Regular employment.
Employer	means a participating or contributing Employer in the Fund and/or any associated entity of the Employer agreed to by the Insurer. (Note: For Insured Members in the Smartsave Personal Choice, the Employer is not required to be a participating Employer of the Fund.)
Eligible Person	means a person who has been nominated by the Fund for cover under the Policy and who meets the Eligibility Terms as set out in this Insurance Guide.
Eligibility Terms	<p>To be eligible for Employer Super Default Death and TPD insurance cover, you must be:</p> <ul style="list-style-type: none"> ■ an Eligible Person must be 'At Work' and performing the normal duties of their Occupation on the date they are eligible for cover. If the Eligible Person is not 'At Work' on this date, you must provide us with written notification advising the dates and reason they were not 'At Work', ■ an Eligible Person must be under the Ceasing Age and have satisfied the Commencement Criteria, ■ an Eligible Person must be Employed by the Employer or a member of the Fund, ■ an Eligible Person must be nominated to join within 120 days of first becoming eligible for cover, and ■ an Eligible Person must be an Australian resident unless otherwise agreed with us.
Evidence of Insurability	means a completed personal statement and any other evidence of health or insurability that the Insurer may require such as medical examinations and reports, medical tests and health and activity statements.
Exclusions	Benefits are not payable under this Policy in respect of an Insured Member for disability or death arising directly or indirectly from:

	<ul style="list-style-type: none"> ■ any intentional self-inflicted injury or attempted suicide, whether the Insured Member was sane or insane, ■ normal and uncomplicated pregnancy or childbirth, and ■ war or warlike operations.
Excluded Occupations	<p>Any of the following duties are Excluded occupations, unless the Insurer has expressly agreed in writing to provide cover for the member under the Policy (either the Group Life Insurance Policy or Group Income Protection Policy), any occupations which include any of the following duties:</p> <ul style="list-style-type: none"> a) Air traffic controller, b) Earth drilling, mineral exploration, miner or person working with explosives, c) Fireman, police, ambulance officer or paramedic, d) Fisherman, e) Forestry worker, f) Offshore oil rig worker, g) Pilot, h) Professional entertainer such as actor, dancer, musician or stage performer, j) Seasonal workers or employees in industries with a high level of seasonal or casual workforce, i) Professional or semi-professional sports people, k) Security guard, doormen, bouncer or person employed in crowd control, l) Sex worker, m) Sheltered workshop employees, n) Underground or underwater worker, o) Workers in the horse racing industry such as trainer, jockey or strapper, p) Workers whose work requires them to work at heights such as rigger, scaffolder, roof worker or antenna erector.
Fixed Term Employment	means the Insured Member is Employed for a fixed period of employment determined at the commencement of their employment and where they are in receipt of leave, sick leave, superannuation and other entitlements normally associated with Full Time Employment.
Full Time Employment	means engaged in permanent employment for the standard number of work hours (usually a minimum of 20 hours per week) where the Employer guarantees continuity of employment and the person receives entitlements normally associated with permanent employment.
Inactive Member	means an Insured Member whose account within the Fund has not received an amount in respect of the Insured Member for a continuous period of 16 months.
Illness	means a sickness, disease or medical disorder.
Insured Member	means an Eligible Person who has been accepted by the Insurer for inclusion under and, in accordance with, the provisions of the Policy.
Limited Cover	<p>means the person is covered only for claims arising from:</p> <ul style="list-style-type: none"> ■ an illness that first became apparent to the Insured Member, or ■ an injury which first occurred; <p>on or after the date the cover commenced, recommenced, reinstated or increased.</p>
Occupation	means the employment or activity in which the Insured Member is Employed.
Parental Leave / Leave of Absence	<p>Insurance cover under this Policy may be continued for up to twenty-four (24) months while an Insured Member is At Work but on Employer approved leave of absence or parental leave, providing:</p> <ul style="list-style-type: none"> ■ immediately prior to commencing the period of leave, the Insured Member was 'At Work', ■ the Insured Member does not join the armed forces, (not including service in the Australian Army Reserve), ■ premiums continue to be paid in respect of that Insured Member, and ■ the Insured Member remains Employed by the Employer or remains a member of the Fund. <p>Any Benefit payable will be based on the cover notified by the Fund and accepted by the Insurer before commencement of such leave by the Insured Member. If an Insured Member applies for additional cover while on parental leave or during leave of absence, Underwriting Terms will apply</p>

	<p>and the increased cover will not commence until the Insurer provides a notice of acceptance and the Insured Member returns to work.</p> <p>The Insured Members' Employer must approve the period of leave in writing prior to the period of leave commencing. The written approval must be provided to us on request.</p> <p>If any of the events described under 'cessation of Death and TPD Cover', occur in respect of the Insured Member before the end of the proposed period of parental leave or leave of absence, cover will cease in respect of that Insured Member and the Insurer will refund any portion of the Premium overpaid.</p>
Policy	means this contract of insurance between you and the Insurer which includes the policy document and Schedule and any other documentation, including policy annexures, that the Insurer advises form part of the policy.
Premium	means the amounts required to be paid by you under this Policy, as calculated in accordance with the rates set out in the schedule or as advised by the Insurer from time to time.
Regular	means the period of continuous work history as measured over a three (3) month period immediately prior to the Insured Members death or 'date of disability'.
Terminal Illness	means the Insured Member suffers an Illness which in our opinion, after consideration of medical evidence, would reasonably be expected to reduce the life expectancy of the Insured Member to less than 12 months. The reduced life expectancy must occur while the Insured Member is covered by the Policy.
Terminal Illness Benefit	<p>If an Insured Member suffers a Terminal Illness while the Policy is in force in respect of that Insured Member, the Insurer will, subject to the terms of the Policy, pay an advance death Benefit up to a maximum amount of \$3 million. The Insurer will pay the lesser of:</p> <ul style="list-style-type: none"> ■ the death cover Benefit, or ■ \$3 million <p>Where the Terminal Illness Benefit is less than the death Benefit and the TPD Benefit if applicable, the death or TPD Benefit otherwise payable to the Insured Member will be reduced by the amount of the Terminal Illness Benefit paid. Reduced Premiums in line with the reduced level of cover will apply.</p>
Total and Permanent Disability	<p>means Total and Permanent Disablement as defined below. TPD definitions vary depending on the number of hours a member works and their occupation.</p> <p>In general terms if an Insured Member is employed:</p> <ul style="list-style-type: none"> ■ on a permanent full-time basis, a permanent part-time basis or for a fixed term contract of employment for a term of twelve (12) months or more and work for at least fifteen (15) hours in a Normal Week, will be eligible for assessment under the TPD Definitions of (a) Own/Similar and (b) Specific Loss, ■ on a casual basis or a fixed term contract of employment of less than twelve (12) months, then the definitions that will apply will be (b) Specific Loss and (c) Activities of Daily Living, and ■ if an Insured Member's occupation is classified as 'home duties' then the definition that will apply will be (b) Specific Loss and (d) Home Duties. <p><u>(a) Own/Similar</u></p> <p>An Insured Member having been absent from his or her Occupation solely through injury or Illness for a period of six (6) consecutive months and is incapacitated to such an extent that, in the Insurer's opinion, after consideration of medical and other relevant evidence, the Insured Member was, at the end of the period of six (6) consecutive months absence from employment, unlikely to ever engage in or work for reward in his or her own Occupation and any similar occupation for which he or she is reasonably suited by education, training or experience.</p> <p><u>(b) Specific Loss</u></p> <p>An Insured Member suffers the permanent loss of use of two (2) limbs or the sight of both eyes; or the permanent loss of use of one (1) limb and the sight of one (1) eye (where limb is defined as whole hand or the whole foot) in circumstances where the loss will never be regained and the member is incapacitated to such an extent that, in the Insurer's opinion, after consideration of medical and other</p>

relevant evidence, the Insured Member was, at the end of the period of six (6) consecutive months absence from employment, unlikely to ever engage in or work for reward in any occupation for which he or she is reasonably suited by education, training or experience.

(c) Activities of Daily Living

An Insured Member have been absent from his or her Occupation solely through injury or Illness for a period of six (6) consecutive months and is incapacitated to such an extent that, in the Insurer's opinion, after consideration of medical and other relevant evidence, the Insured Member was, at the end of the period of six (6) consecutive months absence from employment, unlikely to ever be able to perform at least two (2) Activities of Daily Living without the physical help of someone else.

For the purposes of this definition, Activities of Daily Living means:

1. bathing and/or showering; or
2. dressing; or
3. moving from place to place including in and out of bed and in and out of a chair; or
4. eating or drinking; or
5. using the toilet.

(d) Home Duties

Where an Insured Member's Occupation is classified as 'Home Duties', an Insured Member having been absent from his or her Occupation solely through injury or Illness for a period of six (6) consecutive months and is incapacitated to such an extent that, in the Insurer's opinion, after consideration of medical and other relevant evidence, the Insured Member was, at the end of the period of six (6) consecutive months absence from employment, unlikely to ever again attend to at least two (2) normal physical domestic household duties.

For the purposes of this definition, 'normal physical domestic household duties' means:

- cleaning the family home, or
- shopping for food and household items, or
- meal preparation and laundry services, or
- leaving the house without the assistance of another person, or
- looking after dependent child/children under 16 years of age or in full time secondary education, where applicable, or
- providing full time care for a disabled person(s) who is a member of their immediate family, where applicable.

If the Insured Member is able to perform the normal physical domestic household duties with the assistance of another person or with the use of assistive devices, they are deemed to be able to perform these duties.

The Insured Member must be under the regular care and attention and following the advice of a Doctor for that injury or Illness. Evidence that the Insured Member carried out the duties on a daily basis prior to their period of disability will be required.

e) Any Occupation

An Insured Member having been absent from his or her Occupation solely through injury or Illness for a period of six (6) consecutive months and is incapacitated to such an extent that, in the Insurer's opinion, after consideration of medical and other relevant evidence, the Insured Member was, at the end of the period of six (6) consecutive months absence from employment, unlikely to ever engage in or work for reward in any occupation for which he or she is reasonably suited by education, training or experience.

Total and
Permanent
Disablement
(TPD) Benefit

If an Insured Member suffers TPD while this Policy is in force in respect of that Insured Member, the Insurer will, subject to the terms of this Policy, pay the TPD Benefit for that person.

TPD cover is only available in conjunction with death cover. The amount of TPD cover must be equal to or less than the amount of death cover under the Policy.

Underwriting	Where an Eligible Person is not eligible for Automatic Acceptance or an Insured Member's cover exceeds the Automatic Acceptance Level (AAL) and they apply for cover or an increase in cover above the AAL, the Insurer will only agree to accept the Eligible Person or Insured Member on certain conditions.
Worldwide cover	The cover described in this Policy is provided to Insured Members, 24 hours a day on a worldwide basis.

8. Income Protection Insurance Terms and Conditions

Smartsave provides members with the opportunity to have Income Protection insurance through a Group Income Protection Policy, issued to us by MLC Limited (the Insurer). The information contained in this section is a summary of the terms and conditions. Full terms and conditions are contained in the Group Income Protection Policy.

In this section, all references to the Policy are to the Group Income Protection Policy. Terms not defined within this section are defined in the glossary in the Additional Information Guide.

The Insurer has the right under the Policy to: accept cover for the member, accept cover for the member subject to premium loadings, exclusions or restrictions it may consider appropriate, or refuse to provide cover to a member.

Income Protection Insurance Terms and Conditions	
Accident	means an event where bodily injury is caused directly and solely by external and visible means, independently of all other causes.
Active Employment	means the member is actively performing or is capable of actively performing, all of the duties of their normal occupation without modification for at least 35 hours per week and is free from any limitation due to illness or injury; and is not in receipt of, or entitled to claim, income support benefits from any source.
Application	means an application for insurance cover under this Policy completed by you, via a proposal form to commence cover, or in the case of an Eligible Person or Insured Member, any information and any Evidence of Insurability required by us.
At Work	means the person is at work for the normal daily hours of work and are actively performing the full, unrestricted or unmodified duties of their normal Occupation for which they were Employed or would have been had the day not been a day of leave (other than due to Illness or injury), public holiday or weekend day.
Australian Resident	<p>means a person who has always lived in Australia or has come to Australia to live; and is eligible to work in Australia.</p> <p>If the person goes overseas temporarily and does not set up a permanent home in another country, the person may continue to be treated as an Australian resident.</p>
Automatic Acceptance	means the acceptance for cover by the Insurer for certain members of a group without the need to provide medical evidence.
Automatic Acceptance Level (AAL)	means the dollar limit of cover for Automatic Acceptance specified in this Insurance Guide.
Benefit	means the Total Disability, Partial Disability, interim Accident insurance, recurrent disability, rehabilitation expense, employer superannuation contribution, family carer, workplace modification, emergency transport and bereavement benefit described in this Insurance Guide.
Benefit Period	means the maximum period for which Total and/or Partial Disability Benefits may be payable in accordance with the Policy. The maximum period is stated in this Insurance Guide.
Benefit Payments	<p>The Insurer will pay a claim for a Total or Partial Disability Benefit and any other Benefits (if any) under this Policy, as applicable, in respect of an Insured Member once the Insurer has received satisfactory proof of an entitlement to such a Benefit. Satisfactory proof may include additional information as required by the Insurer.</p> <p>The Insurer will pay you the relevant Benefit in respect of an Insured Member monthly in arrears. When only part of a month is being paid, the Insurer will calculate this as one thirtieth (1/30th) of the Monthly Benefit for each day the Insured Member is entitled to be paid under the Policy.</p> <p>Where the Insurer is required by law to deduct any tax, duty, impost or the like in connection with the payment of a Benefit, the Insurer will deduct the required amount from the payment and forward it to the relevant authority.</p>

Bereavement Benefit	If an Insured Member dies while either Total or Partial Disability Benefits are being paid, then the Insurer will pay you a lump sum amount equivalent of three (3) times the Insured Members Monthly Benefit from the date of the Insured Member's death.
Ceasing Age	means the age at which cover under the Policy ceases for an Insured Member. The Income Protection cover ceasing age is 65.
Cessation of Payments	<p>The Insurer will stop paying benefits in respect of an Insured Member at the earliest of one of the following events:</p> <ul style="list-style-type: none"> ■ the Insured Member is no longer Totally or Partially Disabled, ■ the Insured Member dies, subject to payment of the bereavement benefit, ■ the maximum Benefit Period expires, ■ the Insured Member attains the maximum insurable age, ■ the Insured Member is no longer under the regular and continuous care of a Doctor, and ■ the Insured Member fail to provide the Insurer with all requested information and other evidence reasonably required to assess the Insured Member's claim.
Commencement Criteria	Your Default Cover will automatically commence once you are 25 years old or older, and your account balance has reached \$6,000. You may elect to commence default cover before meeting these automatic commencement conditions by contacting us at 1300 654 720.
Continuation Option Terms	<p>The following terms will apply to the Insured Member's option to continue cover under an individual MLC income protection insurance policy:</p> <ul style="list-style-type: none"> ■ the Insured Member's cover must have ceased as a consequence of the Insured Member ceasing employment with the Employer, and not for reasons of ill health. Continuation of cover is not available where the Insured Member leaves a superannuation fund and there is no change in employment, ■ the Insured Member must be commencing full time employment within 90 days of terminating employment, ■ the Insured Member has not ceased to be an Insured Member because of duty in the armed forces, ■ the Benefit will be no more than the entitlement under this Policy and with the same Benefit Periods and Waiting Periods (if available) for individual income protection cover. Any special terms and conditions applying to the Insured Member under the Policy, including loadings or exclusions, will also apply under the individual policy, ■ the Insured Member must be a permanent resident of Australia, ■ the cover will be provided on the terms, conditions and rates that are current for this type of insurance at the time, and must satisfy the Insurer's underwriting criteria in relation to occupation, pastimes, smoking status and residency status, ■ the individual policy premium will be subject to the Insurer's normal minimum premium, and ■ the Insured Member must not have received, nor be eligible to receive, any disability benefits (under a group disability policy) or similar payments under any other policy. <p>If the Insured Member exercises a continuation option, all cover under this Policy and/or extended cover ceases on commencement of cover under the individual income protection insurance policy.</p> <p>However, income protection insurance will only be available where the Insured Member has ceased employment to follow employment in a similar occupation in a capacity that would have entitled the Insured Member to an MLC income protection insurance policy.</p> <p>We retain the discretion to refuse to provide cover under the continuation option where we do not have a retail product which covers the occupational risk of the individual applying for the continuation option.</p> <p>The premium payable for the individual policy will be based on the Insurer's standard premium for similar policies taking into account, but not limited to, the Insured Member's Benefit, age, sex, occupation, pastimes and smoking status, residency status and any special terms that apply to the person under this Policy.</p>

CPI	<p>means the Consumer Price Index (All Groups Index Weighted Average for Eight Capital Cities, published by the Australian Bureau of Statistics).</p> <p>However, if this index is not available, the Insurer may use another price index that the Insurer considers appropriate. In determining the percentage increase of Benefits the Insurer uses the CPI in respect of the twelve (12) months concluding at the end of the last quarter prior to the anniversary of the commencement of Total Disability Benefit payments.</p>
Doctor	means a registered medical practitioner who is acceptable to us and who is not the Insured Member or spouse, family member, business partner, employee or Employer of an Insured Member.
Eligibility Terms	<p>To be eligible for Employer Super Default Income Protection insurance cover, you must be:</p> <ul style="list-style-type: none"> ■ a member of Smartsave Employer Super, ■ 'At Work' and performing the normal duties of your Occupation on the date you are eligible for cover. If you are not 'At Work' on this date, you must provide us with written notification advising the dates and reason you are not 'At Work', ■ under the Ceasing Age and having satisfied the Commencement Criteria, ■ employed by the Employer or a member of the Fund, ■ nominated to join within 120 days of first becoming eligible for cover, ■ engaged in permanent Employment or Fixed Term Employment and working 15 hours or more per week, and ■ an Australian resident unless otherwise agreed with the Insurer.
Eligible Person	means a person who has been nominated by the Fund for cover under the Policy and who meets the Eligibility Terms as set out in this Insurance Guide.
Emergency Transport Benefit	If an Insured Member has an Illness or injury which results in Total or Partial Disability the Insurer will reimburse the emergency transportation costs incurred up to a maximum amount of \$500. This Benefit will not be payable if the emergency transport costs are payable from any other source.
Employed	means engaged in Regular permanent employment for at least fifteen (15) hours per week.
Employer	means a participating or contributing Employer in the Fund and/or any associated entity of the Employer agreed to by the Insurer. (Note: for members in the Smartsave Personal Choice, the Employer is not required to be a participating Employer of the Fund.)
Employer Superannuation Contribution Benefit	<p>Under this Policy, an employer superannuation contribution Benefit is applicable and equals to 9.25% of the Insurer Member's Monthly Income, unless the employer has negotiated an alternative benefit level.</p> <p>This additional payment is to cover the cost of any employer superannuation contributions payable by the Fund or the Employer to the superannuation fund in respect of the Insured Member. This Benefit is payable in addition to the Monthly Benefit provided under this Policy, subject to our maximum Benefit limits and may also be proportionally reduced where Partial Disability Benefits apply.</p> <p>The employer superannuation contribution Benefit will cease from the earlier of the time the Insured Member's employment ceases and/or you would otherwise cease to make contributions to the superannuation fund in accordance with the terms of the superannuation fund trust deed or by law and when Total or Partial Disability Benefit payments cease for the Insured Member. The terms that apply to the payment of Total and Partial Disability Benefits in this Policy also apply to the payment of this Benefit.</p>
Evidence of Insurability	means a completed personal statement or request for insurance form and any other evidence of health or insurability that the Insurer may require, such as medical examinations and reports, medical tests and health and activity statements.
Exclusions	<p>Benefits are not payable under this Policy in respect of an Insured Member for disability or loss arising directly or indirectly from:</p> <ul style="list-style-type: none"> ■ any intentional self-inflicted injury or attempted suicide, whether the Insured Member was

	<p>sane or insane,</p> <ul style="list-style-type: none"> ■ normal and uncomplicated pregnancy or childbirth, and ■ war or warlike operations;
Family Carer Benefit	<p>The family carer Benefit will be paid if a member of the Insured Member's family leaves permanent employment to care for an Insured Member who is suffering a Total Disability, for which Benefits are being paid. This additional Benefit may be payable for a maximum period of six (6) Months. The Benefit amount will be the lesser of:</p> <ul style="list-style-type: none"> ■ the amount the Insurer estimates the carer would have earned if the Insured Member had not been disabled, or ■ a maximum Benefit amount of \$2,000 per month. <p>This Benefit accrues and payment will commence from the later of the end of the Waiting Period and the date the family member terminates employment to care for the Insured Member. This Benefit is only payable while the Insured Member continues to receive Total Disability Benefits.</p> <p>The family member must not have been employed by the Insured Member or be an employee of an entity under the control of the Insured Member or of which the Insured Member is a Principal or Director.</p>
Fixed Term Employment	<p>means the Insured Member is Employed for a fixed period of employment determined at the commencement of their employment and where they are in receipt of leave, sick leave, superannuation and other entitlements normally associated with full time employment.</p>
Illness	<p>means a sickness, disease or medical disorder.</p>
Important Duties	<p>means the duties of the Insured Member's Occupation which are essential in producing a salary.</p>
Inactive Member	<p>means an Insured Member whose account within the Fund has not received an amount in respect of the Insured Member for a continuous period of 16 months.</p>
Insured Member	<p>means an Eligible Person who has been accepted by the Insurer for inclusion under and, in accordance with, the provisions of the Policy.</p>
Increasing Benefits/ Indexation	<p>The indexation of Benefits will apply if the Insurer have been continuously paying you a Monthly Benefit for an Insured Member for 12 months. After 12 consecutive months, the Insurer will then increase the Monthly Benefit payable by the lower of the annual percentage increase in the Consumer Price Index (CPI) and 7.5 per cent. The Insurer will increase the amount by the same method again after each 12 month period as long as the Insurer is continuously paying a Monthly Benefit because the Insured Member is suffering a disability.</p> <p>When the Insurer stop Benefit payments for that Insured Member, the Monthly Benefit will revert to the Monthly Benefit determined in accordance with the Policy, or as otherwise varied from time to time.</p>
Limitation of Benefits	<p>The Total Disability and Partial Disability benefits payable under this Policy will be reduced by any other income which the Insured Member may be entitled to from other sources, whether that income was actually received or not. Income from other sources includes:</p> <ul style="list-style-type: none"> ■ any other income derived as a result of disability from employment under any other insurance policy, and ■ any Benefit under any workers' compensation or other similar compensation under state or federal legislation or common law, but not including payments in respect of medical treatment, rehabilitation and permanent impairment or permanent loss of use of a body part, and ■ monies paid in respect of any claim for past or future economic loss arising from any claim by the Insured Member for personal injury. <p>Any income from other sources which is in the form of a lump sum or is commuted for a lump sum, will be treated as a monthly equivalent of one sixtieth (1/60) of the lump sum over a period of sixty (60) months, to calculate the reduction in Monthly Benefits under this Policy.</p> <p>Income from other sources does not include:</p> <ul style="list-style-type: none"> ■ income earned from investments, and

	<p>■ any lump sum total and permanent disablement benefit.</p> <p>A reduction made in respect of Total or Partial Disability Benefits for an Insured Member, will only be to the extent necessary to ensure that the amount payable under the Policy, together with the aggregate of other payments or entitlements, does not exceed 75% of the Insured Member's Pre-disability Income.</p> <p>Benefits payable under the specified illness Benefit under this Policy are not affected by this clause. When an Insured Member's entitlement to workers' compensation payments is in dispute, the Insurer will pay the full amount of the Benefits due under this Policy on a conditional basis until the dispute is resolved. If the Insured Member is declared entitled to workers' compensation payments it is a condition of this Policy that you will repay to the Insurer that part of any Benefit payment representing the proceeds received by way of compensation which would otherwise not have been paid, if not for the conditional payment. The Insurer may at its discretion obtain payment of this amount by offsetting it against any amounts that may subsequently become due to you.</p>
Limited Cover	<p>means the person is covered only for claims arising from:</p> <ul style="list-style-type: none"> ■ an illness that first became apparent to the Insured Member, or ■ an injury which first occurred; <p>on or after the date the cover commenced, recommenced, reinstated or increased.</p>
Monthly Benefit	<p>means the insured amount calculated as a percentage of the Insured Member's Monthly Income. The Monthly Benefit is calculated as 75% of Monthly Income up to \$20,000 per month; then 50% of Monthly Income thereafter, up to the maximum benefit level, which is \$30,000 per month.</p>
Monthly Income	<p>means one-twelfth of the Eligible Person's or Insured Member's annual pre-tax income derived from their Occupation, where;</p> <p>(a) the Insured Member is an employee, who does not directly or indirectly own part or all of a business or practice - the salary from their occupation which may include the value of all non-cash remuneration approved by the Insurer. Monthly income under this definition does not include any director's fees, overtime payments, a penalty, shift or other allowances, investment income, income received from deferred compensation plans, disability income policies or retirement plans or income not derived from vocational activities, unless agreed by the Insurer.</p> <p>Monthly income under this definition will be determined on the date cover commences under the Policy for the Insured Member or where there has been a subsequently agreed alteration to the level of Monthly Benefit, then at the date of the most recent alteration.</p> <p>(b) the Insured Member is a business owner, either directly or indirectly owning part of all of a business or practice - the income of the business or practice generated by the personal efforts of the Insured Member after the deduction of their appropriate share of business or practice expenses in generating that income, or any other income as approved by the Insurer.</p> <p>(c) the Insured Member's income includes bonuses, these bonuses will;</p> <ul style="list-style-type: none"> (i) be averaged over the lesser of; <ul style="list-style-type: none"> - three (3) years, and - the number of complete years which the Insured Member has been Employed with the Employer as at the date of Total Disability. (ii) where the Insured Member has been Employed by the Employer for less than one complete year as at the date of Total or Partial Disability, be included on a pro-rata basis based on the number of months out of twelve (12) for which they have been Employed by the Employer. (iii) only be included in the Monthly Income to the extent that the average bonuses calculated in accordance with paragraph (i) or the pro-rata bonus calculated in accordance with paragraph (ii), does not exceed 20% of the amount which would be calculated as the Insured Member's Monthly Income if bonuses were excluded from salary. <p>Monthly Income under definitions (a), (b) and (c) are limited to the lesser of the definition wording and the Monthly Income that was used to calculate premiums, averaged over the six (6) months prior to the date of disability. In the case whereby the calculated Monthly Income exceeds the</p>

	Monthly Income that sufficient premiums have been paid for; the lower Monthly Income Benefit will be paid.
Parental Leave/ Leave of Absence	<p>Insurance cover under this Policy may be continued for up to twenty-four (24) months while an Insured Member is At Work but on Employer approved leave of absence or parental leave, providing:</p> <ul style="list-style-type: none"> ■ the Insured Member does not join the armed forces (not including service in the Australian Army Reserve), ■ premiums continue to be paid in respect of that Insured Member, and ■ the Insured Member remains Employed by the Employer or remains a member of the superannuation fund. <p>Any Benefit payable will be based on the Monthly Income notified by the Fund and accepted by the Insurer before commencement of such leave by the Insured Member. If an Insured Member applies for additional cover while on leave, Underwriting Terms apply and the increased cover does not commence until the Insurer provide written acceptance and the Insured Member returns to work.</p> <p>The Insured Member's Employer must approve the period of leave in writing prior to the period of leave commencing. The written approval must be provided to us on request.</p> <p>If any of the events detailed in the 'Cessation of Income Protection Cover' occur in respect of the Insured Member before the end of the initial proposed 24 month period of Parental Leave or Leave of Absence, cover will cease in respect of that Insured Member and the Insurer will refund any portion of the overpaid Premium.</p> <p>If an Insured Member suffers a Total Disability while on such leave the Benefit will become payable from the later of:</p> <ol style="list-style-type: none"> a) the end of the Waiting Period, or b) the nominated date of return to work of the Insured Member.
Partial Disability Benefit	<p>If an Insured Member becomes Partially Disabled while this Policy is in force in respect of that Insured Member, the Insurer will, subject to the terms of this Policy, pay a Partial Disability Benefit. The Partial Disability Benefit will accrue at the end of the Waiting Period and is payable monthly in arrears or as otherwise agreed by the Insurer.</p> <p>The Partial Disability Benefit will be calculated according to the formula;</p> $\frac{A - B}{A} \times C$ <p>where:</p> <p>A: is the Insured Member's Monthly Income, or Restricted Monthly Income, immediately prior to Total Disability commencing.</p> <p>B: is the actual Monthly Income earned by the Insured Member during the month in which he or she is Partially Disabled.</p> <p>C: is the Insured Member's Monthly Benefit.</p> <p>The Partial Disability Benefit will cease on the earliest of the following:</p> <ul style="list-style-type: none"> ■ the date the Insured Member ceases to be Partially Disabled, ■ the Insured Member reaches age 65, ■ the date of death of the Insured Member, ■ the end of the Benefit Period, and ■ the date the Monthly Income earned by the Insured Member equals or exceeds their Monthly Income, or Restricted Monthly Income, immediately prior to Total Disability commencing.
Pre-disability Income	<p>means the Insured Member's average earnings in the twelve (12) months prior to the commencement of the Waiting Period, where earnings are defined as follows:</p> <p>(a) where the Eligible Person or Insured Member is an employee, who does not directly or indirectly own part or all of a business or practice - the salary from their occupation which may include the value of all non-cash remuneration approved by us. Earnings does not include any</p>

	<p>director's fees, overtime payments, a penalty, shift or other allowances, investment income, income received from deferred compensation plans, disability income policies or retirement plans or income not derived from vocational activities, unless agreed by the Insurer.</p> <p>(b) where the Eligible Person or Insured Member directly or indirectly owns part or all of a business or practice - the income of the business or practice generated by the personal efforts of the Eligible Person or Insured Member after the deduction of their appropriate share of business or practice expenses in generating that income, or any other income as approved by the Insurer.</p>
Premiums waived during Total or Partial Disability	While Benefits are being paid in respect of an Insured Member's Total or Partial Disability, the Insurer will not charge any Premium for cover under this Policy for that Insured Member.
Recurrent Disability	If a Total or Partial Disability claim recurs within six (6) months of the Insured Member returning to full time work, the Insurer will treat the claim as a continuation of the original claim. There is no new Waiting Period so you can claim as soon as the disability recurs. The cause of the disability must be the same or related to the cause of the original disability. This Policy must be in force when the disability recurs. The maximum Benefit Period will apply to the original disability including continuation of that disability.
Rehabilitation Expense Benefit	<p>If Total or Partial Disability Benefits are being paid for an Insured Member, the Insurer may meet any expense incurred on behalf of the Insured Member as a result of their participation in a rehabilitation program. The conditions of payment of this Benefit are:</p> <ul style="list-style-type: none"> ■ the rehabilitation program must be approved by the Insurer in writing before the program expenses are incurred, ■ the rehabilitation program must be approved by the Insured Member's Doctor, and ■ the maximum amount that may be payable shall not exceed twenty-four (24) times the Monthly Benefit, less any amount that can be claimed from any other source for those expenses. <p>The expenses must be incurred to directly assist the Insured Member in returning to work in a gainful occupation or in undertaking a vocational retraining program because of their disability. Any payment of this expense will be made at the Insurer's discretion.</p>
Total Disability Benefit	<p>If an Insured Member becomes Totally Disabled while this Policy is in force in respect of that Insured Member, the Insurer will, subject to the terms of this Policy, pay the Insured Member's Monthly Benefit. The Total Disability Benefit will accrue from the end of the Waiting Period and be paid monthly in arrears or as otherwise agreed by the Insurer, until the earliest of the following:</p> <ul style="list-style-type: none"> ■ the date Total Disability ceases, ■ the date the Insured Member reaches age 65, ■ the date of death of the Insured Member, and ■ the end of the Benefit Period. <p>If the Insured Member attempts to return to work during the Waiting Period and;</p> <ul style="list-style-type: none"> ■ the return to work proves unsuccessful due to the injury or Illness causing Total Disability, and ■ the period of return to work is less than five (5) days in total within the Waiting Period, <p>then the original Waiting Period will continue and will be extended by the number of days the Insured Member returned to work within the Waiting Period.</p>
Workplace Modification Benefit	<p>If Total or Partial Disability Benefits are being paid for an Insured Member the Insurer may pay an additional Benefit up to a maximum amount of two and a half (2.5) times the Insured Member's Monthly Benefit for the purpose of modifying the Insured Member's workplace to facilitate their return to work.</p> <p>Any payment of this Benefit will be made at the Insurer's discretion and the expense must be approved by the Insurer in writing before the expense has been incurred.</p>
Worldwide Cover	<p>The cover described in this Policy is provided to Insured Members 24 hours a day on a worldwide basis.</p> <p>However, unless the Insured Member is continuously residing in Australia or one of the following approved countries; Belgium, Canada, Denmark, France, Germany, Hong Kong, Italy, Japan, the</p>

Netherlands, New Zealand, Singapore, Sweden, Switzerland, the United Kingdom, the United States of America or any other country the Insurer may agree to in writing, the payment of Benefits to the Insured Member will be subject to the following conditions:

- payment of continuous benefits will be limited to 12 months from the date of the Insured Member's disability, and
- after expiration of the 12 month period, no additional Benefits will be payable unless and until the Insured Member returns to Australia or one of the approved countries.

If the Insured Member returns to Australia or an approved country and they are still Totally or Partially Disabled in accordance with the terms of the Policy, Benefits may be reinstated effective from the date they return to Australia or one of the approved countries.

9. Other Information

Cooling-off Period

After an application for insurance has been made, members have a 14 day cooling-off period during which time you can cancel your insurance cover and obtain a refund of the insurance premium (other than any Government taxes or charges that we have been required to deduct).

The 14 day period commences after a membership application form for the Insured Person has been accepted by the Insurer. You cannot exercise the right to cancel your insurance cover if you have made a claim for a benefit under the Fund.

After the 14 day cooling-off period, your option to cancel the insurance cover and receive a refund will be forfeited.

How can you obtain up-to-date information?

The information contained in this document is up to date at the time of its preparation. However, some of the information can change from time to time. We will post updated information on the website.

If there is a material change to the document information we may issue a supplementary or replacement document.

Privacy

By completing the application form for Membership of the Fund you consent to us collecting, disclosing and using your personal information.

We protect the personal information we collect about you by maintaining physical, electronic, and procedural safeguards that meet or exceed applicable law.

We only permit personnel associated with the Fund and its service providers to have access to your personal information.

We require third parties that process personal information on our behalf to follow stringent standards of security and confidentiality.

We will not disclose your personal information for marketing purposes to other entities unless you agree.

You can find out more about our Privacy Policy via Smartsave Online.

Change of Circumstance

- If you change your occupation, location, income and amount of hours you are working, or
 - if you cease working altogether,
- then these changes in your circumstances may have an impact on your eligibility to claim for benefits under your insurance policy, should you become temporarily or permanently disabled.

Please let us know in writing or call us on 1300 654 720 to determine the impact of any changes to your circumstances.